

QUALITY POLICY

IGNITION DG LTD specialises in the provision of multidisciplinary design and management services including: Global exhibitions, symposia and events.

IGNITION has a Quality Policy with director level responsibility for the assurance of quality within the business.

IGNITION's Quality Policy is to achieve sustained, profitable growth by providing services that consistently exceed the needs and expectations of its customers.

This level of quality is achieved through adoption of a system of procedures that reflect the competence of IGNITION to existing customers and potential customers whilst also satisfying independent auditing authorities.

The objectives of the Quality Policy are:

- To maintain an effective Quality Assurance System that meets and complies with International Standard ISO9001:2015.
- To maintain a policy that is appropriate to the purpose and context of the organisation and supports its strategic direction
- Provides a framework for setting quality objectives
- To include a commitment to satisfy applicable requirements
- To include a commitment to continual improvement of the quality management system

Achievement of this policy involves all staff, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. Through the quality commitment made to our clients before and during engagements, we work to continually improve the quality, skill, and competency of our services supplied.

We will monitor our quality performance regularly and set objectives and targets for further improvement

This policy will be reviewed and updated annually by senior management.



SAMANTHA ROWE
CEO
November 2023

Title	Q-IG-OP19 Quality Policy	Date written	Jan 14	Page number	1 of 1
Author	VP	Date revised	Nov 23	Revision Number	5